Moutaz Elkaissi is a Senior Director of Internet Product at Spectrum where he leads a group data professionals and product managers focused on Connectivity Reliability, Speed test platforms, Marketing leadership and claims, Network Intelligence, Broadband label and Sustainability. During his time at Spectrum, Moutaz spearheaded many large programs most notably the Network Intelligence program which established many firsts and curated many data sources widely used at Spectrum today. Currently the Connectivity Reliability program is focused on Reliability by enabling visibility into customer impacting issues and ways to mitigate.

Moutaz has been working in the industry for 20 years. Before joining Charter, Moutaz was with Echostar for 13 years, where he was an Engineering Manager II. Moutaz led the first data analytics team providing an emphasis on data driven decisions and assisting the software development team with insights into customer impacting issues. He created the inventory RMA system tracking insights from Dish's returns and launched the Field Install testing program identifying many production level software issues before their release into the field.

A graduate of the University of Colorado, Moutaz earned a Bachelor of Science degree in Computer Science and holds a Minor in Mathematics. He completed his Masters in Organizational change and Project management and Leadership at Regis University.

Moutaz was recognized as a Forever Forward award recipient in 2022 and holds a Patent for signal degradation detection in the US, Mexico and People's Republic of China.

On a personal note, Moutaz is of Lebanese decent who found his home in Colorado where he met his wife, Krista. He is a world traveler and foodie who enjoys exploring what the world has to offer averaging 20,000 steps a day when he travels.